

## Who We Are

With over 10 years of service to the Clay County community, Mercy Support Services has cultivated a robust program and collaborative services to meet the needs of people in crisis. Our focus remains coordinating various components and services that are needed to transition people to self-sufficiency utilizing their own skills and abilities to care for themselves and their families. From the original efforts of eight faith-based organizations coming together to share information on how to serve our County's most vulnerable, Mercy Support Services has been at the center of increasing community awareness of those in need and how to use existing resources within our community to best serve these individuals and families.

Mercy Support Services is built on the premise of ***“Empowering people in need for a sustainable, independent future.”*** We rely on donations from the community to fund our programs and services. Your Support will help us in answering the needs of our invisible neighbors who have come to a place in their lives where they cannot provide for themselves or their families without help. Together, we can lead them back to a place of self-sufficiency.

*Mercy Support Services is a Christ-centered organization that serves the people of Clay County who are circumstantially in need by providing services that guide them to self-sufficiency through an active network of compassionate-hearted people and organizations .*

## Where We Are Going

### COMING SOON! MERCY VILLAGE

65 units that will house our Family and Student Self-Sufficiency Program clients.

Mercy Village will allow us to expand our Programs and extend our reach of support to the many families and students in Clay County who are in need. Our Program is designed to support the transformation of those in crisis who seek to achieve spiritual, emotional, financial, mental and physical well-being.

Through intentional collaboration with our community partners in Clay County, a variety of wrap-around services will be available to address the specific needs of our clients including accountability, education, and life-skills; as well as coaching for personal and professional development.



*Changing Lives...*

*Building Futures*



*Since 2010*

Executive Director - R. Patrick Hayle  
515 College Dr.  
Middleburg, FL 32068

## How You Can Help

- Go to our website and become a **Guardian Partner** with a Recurring Donation
- Go to our website and give a one-time donation
- Consider Mercy in your Legacy and become a **Heritage Partner**
- Contact us to learn more about the many ways you can volunteer
- Make a donation on our Amazon Wish List for clients
- Pray for our team and Mission

*"Empowering those in need towards a sustainable, independent future"*

**\$25** Provides one client with financial coaching

**\$50** Provides one week of gas for transportation to work

**\$25** Provides one family uninterrupted utility services

MERCYSUPPORTSERVICES.ORG  
(904) 297-4052

## Did You Know?

**30%** Of Clay County citizens do not make enough to meet the basic necessities of life. \*Based on a recent A.L.I.C.E. study

**Mercy has served over 30,000 individuals since 2012**



devoted their time and talents in 2021 to help Mercy touch lives through events, outreach & coaching our ongoing clients

Over **55** Volunteers



**2159** Calls For Help to our Call Center, Assisting over **3269** access appropriate resources



## What We Do

The goal of all Mercy Programs is to promote client self-sufficiency through collaborative partnerships within our Community, whether through Churches, Private Businesses, Corporations, Individuals or Philanthropic Groups. Our philosophy is to surround individuals and families with the necessary supports that most effectively promote independence. We achieve this through the use of trained Program Coaches who provide guidance, consistency, accountability, motivation, emotional support and promote confidence. Clients in any of our Programs will be expected to follow the Program Rules and Guidelines and remain in compliance to continue services.

The **Self-Sufficiency Program** assists displaced families in Clay County with supportive, interim housing while on their journey to becoming self-sufficient. This program offers a minimum of 90 days of supportive housing while clients are actively seeking additional income, education, childcare and mental well-being; removing barriers and promoting independence.

The **Rapid Rehousing Program\*** assists homeless families in Clay County with obtaining a home that they will call their own. If approved, a family in our Rapid Rehousing Program can expect a maximum of one-year of ongoing assistance while actively working towards independence.

The **Eviction Prevention Program\*** assists families in Clay County who are facing eviction to maintain their current housing. If approved, a family in our Eviction Prevention Program can expect a maximum of 6 months of rental assistance (including delinquency) while actively working towards independence.

*\*This program is funded by the State Housing Initiative Partnership Homeless Stabilization Program.*